

# Why use person-centred planning?

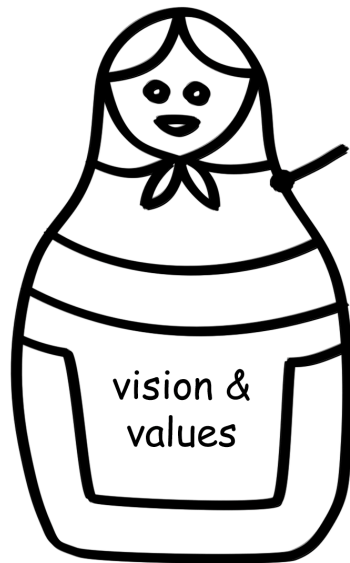


## What does it do?



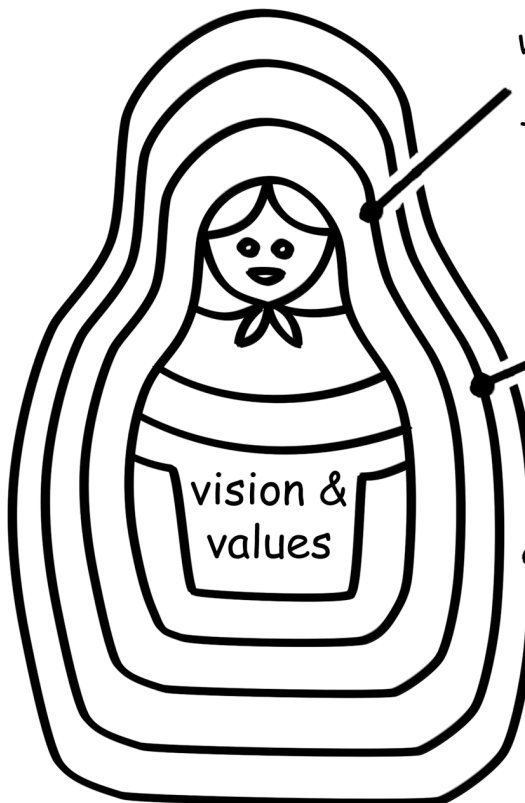
# Why is there a problem with services?

Many services start here:



the problem is that these people are different from ordinary people (but like each other)  
these people are a bit like children, might be dangerous or hurt themselves, and although they haven't anything to contribute it's still our duty to care for them

which takes them here:



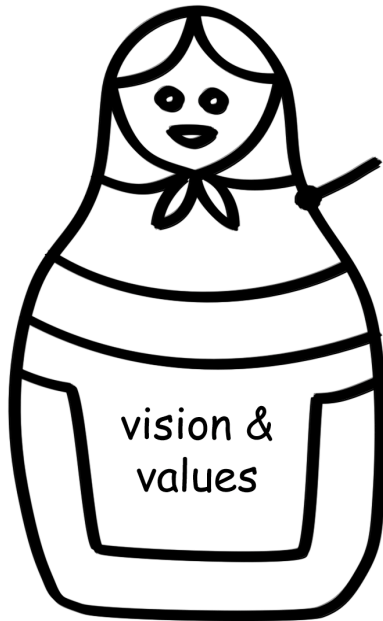
we need to put them together with each other, & look after them, & keep them away from others (because they might get hurt, and they haven't anything to contribute)

our staff should have caring skills, be patient and kind (but firm)

we need special places for them, and activity to keep them occupied

# What would be better?

The design of support should start from here:



the problem is that some  
of our citizens are at risk  
of being  
excluded,  
devalued, and  
disempowered

and aim here:

